

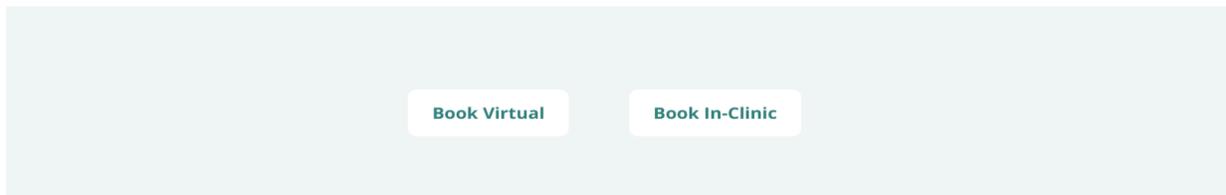
## Steps to Set Up Your Online Booking Account and Schedule an Appointment

### 1. For a regular adult: ( For adding children under 16, please refer to page 6)

We now offer an upgraded online booking system, where each patient will have their own account. This means you no longer need to enter your CareCard number each time. In addition, you can easily view and reschedule your appointments, receive follow-up medical reminder emails, and track your health status—for example, by recording your blood pressure and other information.

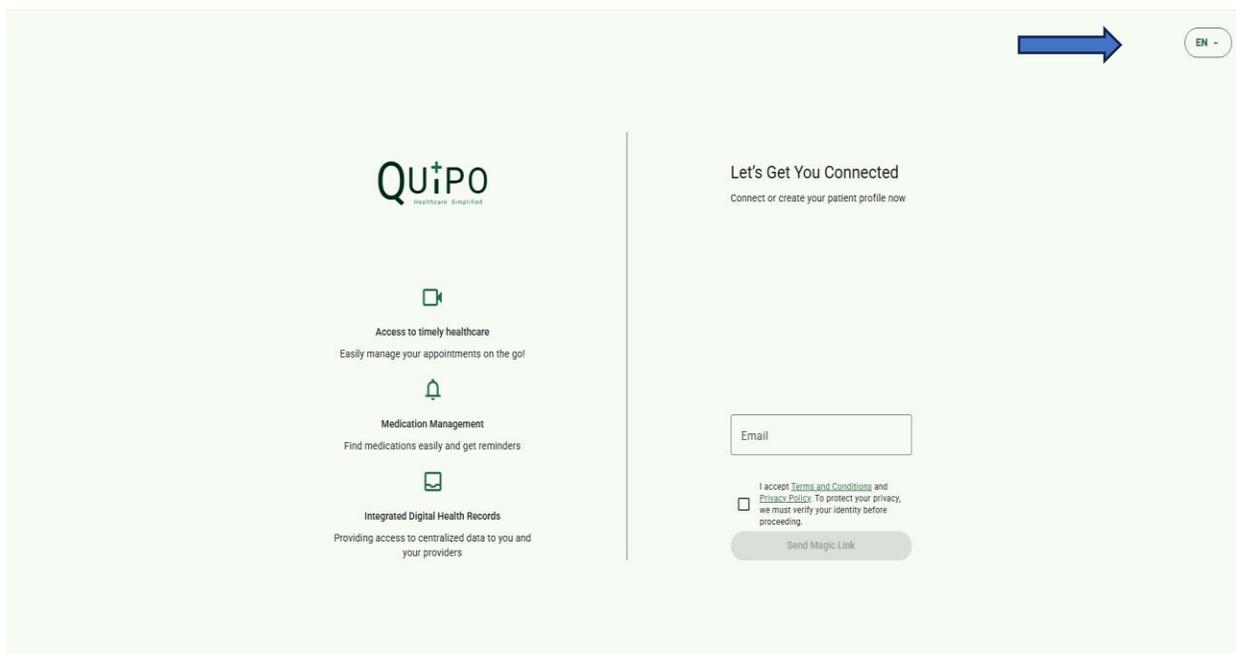
► To get started, Visit [www.jvonmedical.ca](http://www.jvonmedical.ca)

scroll down to the section below, click Book virtual or Book In-clinic



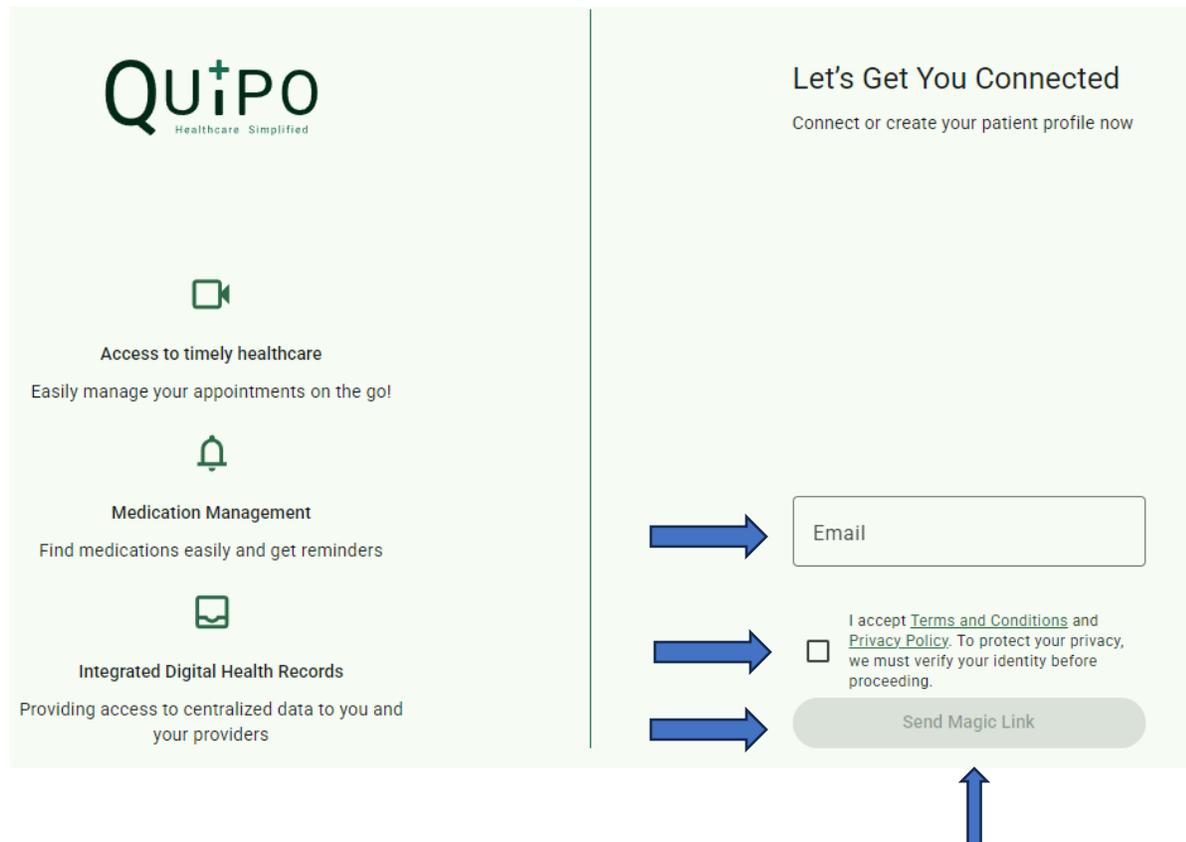
After clicking, you will be directed to this page:

◆ Select your preferred language, then 



◆ Enter your email address - make sure each patient has an **INDIVIDUAL** email, as emails cannot be shared between accounts.

◆ Read and accept the terms and conditions.



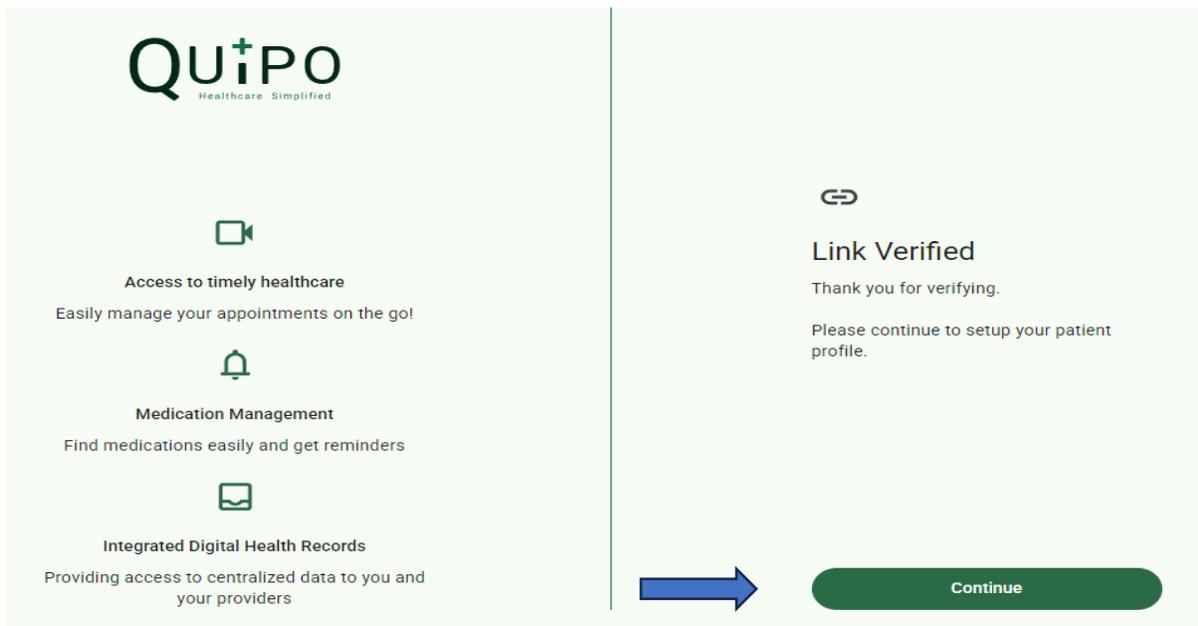
✓ Then Click “Send Magic Link” and wait for the confirmation message.

✉ then Check your email inbox and 📌

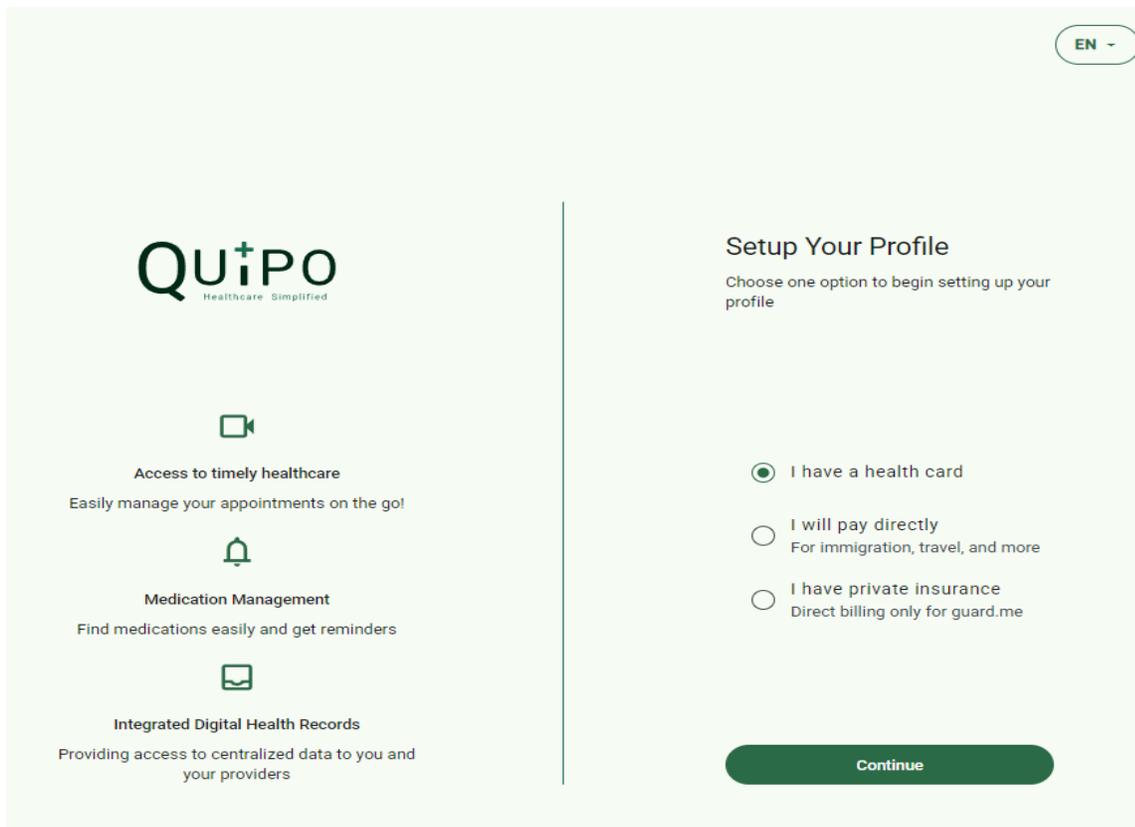
✓ then Click the “Access QuiPo” button in the message you receive.



Click “Continue” to start setting up your profile.



◆ Select “I have a health card” ,





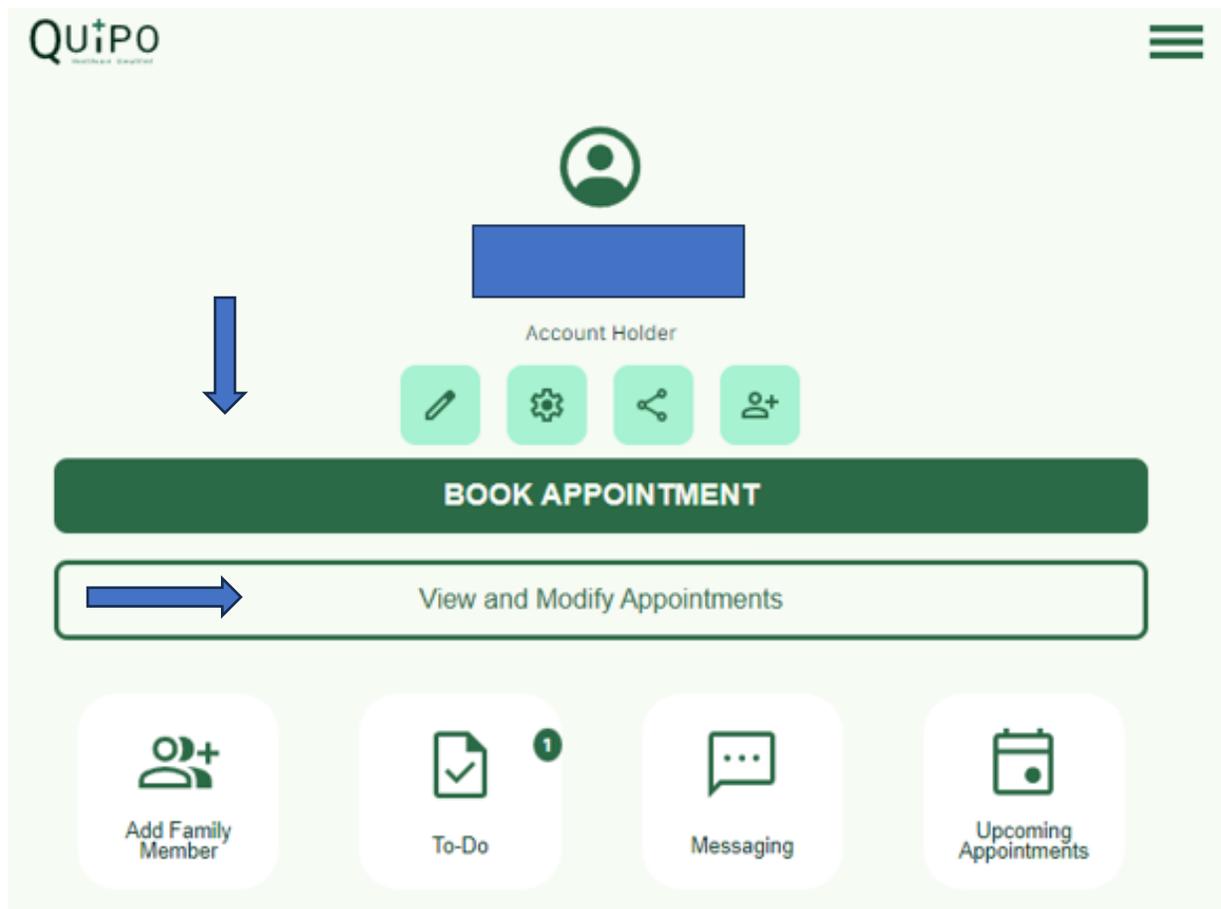
Then enter:

- First Name
- Last Name
- Gender
- Date of Birth (must be at least 16)
- Health Card Number



✔ Click “Continue”, then the system will automatically fill in your phone number and address.

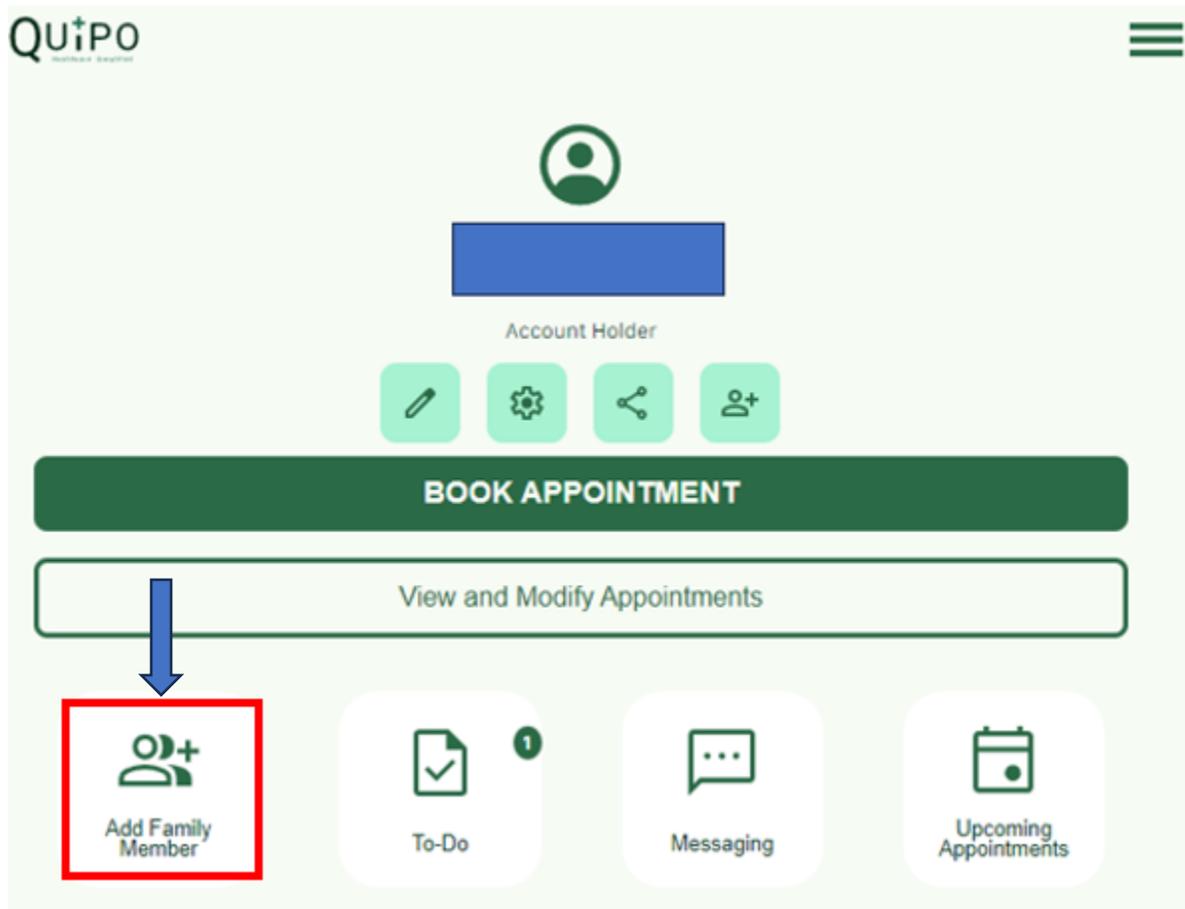
🚀 Final Step: Click “Continue” again to log in and begin booking, modifying, or canceling appointments.



## Booking Instructions for Individuals Under the Age of 16

### 2. Adding a Child Under 16 to Your Account

If you have a child under 16 and would like to add them to your account, here are some easy-to-follow instructions to help you through the process



Please fill out the form below. Next Page ↓

Note: At the end, you'll be asked to indicate your relationship to another patient. While this is mainly for adding children under 16, options like "spouse" or "family member" may appear. These exist for special cases (e.g., Power of Attorney or patients with disabilities). We still strongly recommend that every adult uses their **OWN** email account.

Kindly fill out the information below

## Add Patient (Family Member)

**SMS Notification**  OFF

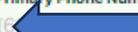
**First Name \***  
Jane 

**Last Name \***  
Doe 

**Date-Of-Birth(YYYY-MM-DD) \***  
YYYY-MM-DD  

**Gender \***  
Female  

**Email \***  
email@gmail.com 

**Primary Phone Number \***  
(  Cell 

**BC Personal Health Number \***  
0000 000 000  

[I do not have a PHN](#)

**Street Address \***  
Street Address 

**This field is required.**

**City \***  
Vancouver 

**City is required**

**Province \***  
Province 

**Province is required**

**Postal Code \***  
A1A 1A1 

**Postal Code is required**

**Relationship**  
 

**Save Patient**

## Booking Instructions Review

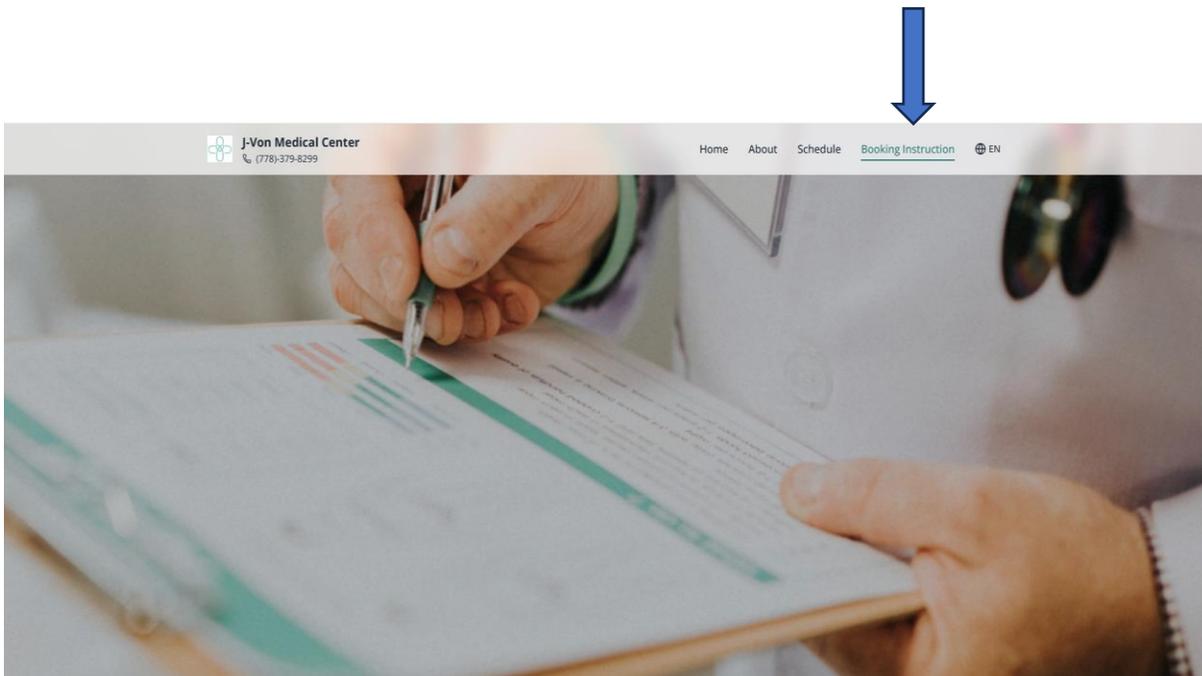
### a) Posting Date:

The updated instructions will be available on our website starting May 18, 2025 for your review.

### b) How to Access:

Visit our website at [www.jvonmedical.ca](http://www.jvonmedical.ca)

Navigate to the 'Booking Instruction' section.



### c) Review Instructions:

Please review the updated booking instructions to ensure you have all the necessary information.